European Commission
Justice

Directory of supporting services

Supported Employment for people with disabilities in the EU and EFTA-EEA

2011

COWI
in association with

AFI WRI ARBEIDSFORSKNINGSINSTITUTTET WORK RESEARCH INSTITUTE

EUSE
European Union of Supported Employment

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Directory of Service Providers

This document is a directory of service providers engaged in Supported Employment or similar activity. The directory (address book) is meant to assist interested parties in easy access to key informants across 30 EU and EEA-EFTA countries.

In the course of the study, relevant services in the countries have been identified. They are listed by country in alphabetical order. The list contains the name of the institution in question, address, website and email address, where this is available.

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
Austria	Governmental	Government/Federal Ministry/State Office for social affairs and disability in Austria	Babenbergerstraße 5 A, 1010 Vienna, Austria	www.basb.gv.at	bundessozialamt@basb.gv.at	+43 6802059988
Austria	Research	RMP Sozialforschung	Hackhofergasse 1 A, 1190 Vienna, Austria	www.rmp.or.at	info@rmp.or.at	+43 6802008399
Austria	NGO	Dachverband berufliche Integration Austria (DABEI) (EUSE)	Parhamerplatz 9 A, 1170 Vienna, Austria	www.dabei-austria.at	office@dabei-austria.at	+43 6502070111
Belgium	Governmental	The Flemish Region, Governmental organisation: Departement Werk en Sociale Economie - Afdeling Beleid	Koning Albert II laan 35 bus 20, 1030 Brussels, Belgium	www.werk.be	werkgelegenheid@vlaanderen.be	+32 25534256
Belgium	Governmental	The Brussels-Capital Region; Governmental Organisation: La Région de Bruxelles-Capitale - Travailler & entreprendre	Boulevard du Jardin Botanique 35, 1035 Brussels.	http://www.bruxelles.irisnet.be/travailler-et-entreprendre	info@mrbc.irisnet.be	+ 32 22042111
Belgium	Governmental	The Walloon Region: Governmental Organisation: Département de l'Emploi et de la Formation Professionnelle Direction de la Promotion de l'Emploi	Place de la Wallonie, 1 - Bâtiment II, 4ème étage - 5100 Jambes	http://emploi.wallonie.be/APE/Menu.htm	jeanfrancois.heuse@spw.wallonie.be	+32 81334371

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Belgium	Research	Higher Institute for Labour Studies, University of Leuven	Parkstraat 47, 5300 B-3000 Leuven, Belgium	www.hiva.be	info@kuleuven.be	+32 16323333 +32 16323328
Belgium	Governmental	Vocational Integration Department of the Walloon Agency for the Integration of People with Disabilities	Administration centrale, Rue de la Rivelaine, 21, 6061 Charleroi, Belgium	www.awiph.be	secgen@awiph.be	+32 71205711
Belgium	NGO	Le Réseau A.S.B.L	Rue de Trazegnies, 41 - 6031 Monceau-sur-Sambre, Belgium	www.lereseau.be	info@lereseau.be	+32 071324 204
Bulgaria	Governmental	Ministry of labour and social policy	Triaditza Str 2., 1051 Sofia, Bulgaria	www.mlsp.government.bg	mlsp@mlsp.government.bg	+359 28119443
Bulgaria	NGO	Centre for Independent Living - Sofia	Ekzarh Yosif Str. 60, 1000 Sofia, Bulgaria	www.cil.bg	cil@cil.bg	+359 29832515
Cyprus	Governmental	Ministry of Labour and Social Insurance	Byron Avenue 7, 1463 Lefkosia, Cyprus	www.mlsi.gov.cy	administration@mlsi.gov.cy	+357 22401600
Cyprus	Research	Department of Electrical and Computer Engineering, University of Cyprus	75 Kallipoleos Av., 1678 Nicosia, Cyprus	www.ece.ucy.ac.cy	ece@ucy.ac.cy	+357 22892251 +357 22892271 +357 22892240
Czech Republic	Governmental	Ministry of Labour and Social Affairs - Department of Implementation of Employment Services	Na Poříčním právu 1/376, 128 01 Praha 2, Czech Republic	www.mpsv.cz	posta@mpsv.cz	+420 221921111
Czech Republic	NGO	Česká unie pro podporované zaměstnávání (EUSE)	Studentská 541/3, 160 00 Praha 6, Czech Republic	www.unie-pz.cz	info@unie-pz.cz	+ 420 224942696

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
Czech Republic	NGO	Rytmus	Bruselská 16, 120 00 Praha 2, Czech Republic	www.rytmus.org	rytmus@rytmus.org	+420 224251610
Denmark	Governmental	The National Board of Labour	Arbejdsmarkedsstyrelsen, Holmens Kanal 20, 1060 Copenhagen K, Denmark	www.ams.dk	ams@ams.dk	+45 35288100
Denmark	Governmental	Handicapenheden. The National Board of Social Services (Servicestyrelsen)	Servicestyrelsen, Edisonvej 18, 5000 Odense C, Denmark	www.servicestyrelsen.dk	servicestyrelsen@servicestyrelsen.dk	+45 72423700
Denmark	Research	Det Nationale Forskningscenter for Velfærd, Socialforskningsinsti-tuttet	Herluf Trolles gade 11, 1052 Copenhagen K, Denmark	www.sfi.dk	sfi@sfi.dk	+45 33480800
Denmark	NGO	European Union of Supported Employment - Danmark (EUSE)	Haldager Mark Vej 22, 4250 Fuglebjerg, Denmark	www.euse.dk	henning@henningjahn.dk	+45 22588682
Estonia	Governmental	Estonian Unemployment Insurance Fund	Lasnamäe 2, 11412 Tallinn, Estonia	www.tootukassa.ee	info@tootukassa.ee	+372 6679700
Estonia	NGO	Astangu, Vocational Rehabilitation Centre	Astangu 27, Tallinn 13519, Estonia	www.astangu.ee	astangu@astangu.ee	+372 6877231
Finland	Governmental	Ministry of Employment and Economy	P.O. Box 32, FI-00023 Government, Finland	www.tem.fi	kirjaamo@tem.fi	+358 10606000
Finland	NGO	Centre for Rehabilitation R&D, Rehabilitation Foundation	Pakarituvantie 4-5 / P.O.Box 39, FIN-00411 Helsinki, Finland	www.kuntoutussaatio.fi/foundation	Please use the names of relevant individuals (listed on the website) directly as follows: firstname.lastname@kuntoutussaatio.fi	+358 953041
Finland	NGO	VATES Foundation (EUSE)	P.O. Box 40, FIN-00621, Helsinki, Finland	www.vates.fi	vates-saatio@vates.fi	+358 97527551

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
France	Governmental	Ministère du Travail, de l'Emploi et de la Santé	127, rue de Grenelle 75007 Paris 07 SP, France	www.travail-emploi-sante.gouv.fr	dgefp.meth@travail.gouv.fr	+33 144383838
France	Governmental	Agefiph (association de gestion du fonds pour l'insertion professionnelle des personnes handicapées)	192, av. Aristide Briand 92226 Bagneux cedex, France	www.agefiph.fr	info@agefiph.fr	+33 811 373839
France	NGO	Centre de la Gabrielle	6, rue de la Gabrielle, 77411 Claye-Souilly, France	www.centredelagabrielle.fr	elsa.manigler@mfp.fr	+33 160 27 68 68
Germany	Governmental	Bundesagentur für Arbeit	Regensburgerstr. 104, 90478 Nürnberg, Germany	www.arbeitsagentur.de	Please contact the relevant regional office: bundesland@arbeitsargentur.de (examples: Rheinland-Pfalz@arbeitsagentur.de; Baden-Wuerttemberg@arbeitsagentur.de)	+49 1801555111 (for employment seekers) +49 1801664466 (for employers)
Germany	NGO	Bundesarbeitsgemein-schaft für Unterstützte Beschäftigung (BAG UB) e.V. (EUSE)	Schulterblatt 36, 20357 Hamburg, Germany	www.bag-ub.de	info@bag-ub.de	+49 4043253123
Greece	Governmental	Ministry of Labour and Social Affairs, Social Protection Department. Division of Social Protection Policies and National Action Plan for Social Inclusion	Peiraios 40,101 82 Athens, Greece.	www.ypakp.gr,	emaragkaki@ypakp.gr	+30 2105295310 +30 2131516484
Greece	NGO	Hellenic Union of Supported Employment (El.Et.Yp.E) (EUSE)	Theotokos Foundation, Theotokou 2, Ilion, 13122, Athens, Greece	www.supportedemployment.gr	supportedemployment@theotokos.gr	+30 2102319767 +30 210 232 2429
Hungary	Governmental	Szociális és Munkaügyi Minisztérium	H-1054 Budapest, Alkotmány u. 3., H-1054 Budapest, Hold u. 1,	Szmm.gov.hu	sajto@szmm.gov.hu ugyfelszolgalat@nefmi.gov.hu	+36 14738100

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
			Hungary			
Hungary	NGO	National Association of autism	Fejér György utca 10 I em. 3a, 23-bell's 1053 Budapest, Hungary	www.esoember.hu	info@esoember.hu	+36 13541073 +36 (40) 200 821
Iceland	Governmental	Ministry of Welfare	Hafnarhusinu/Tryggvagotu, 150 Reykjavik, Iceland	www.felagsmalaraduneyti.is	postur@vel.is	+354 5458100
Iceland	NGO	Felag Atvinnu Med Studningi a Islandi (FAMSI) (EUSE)	Holmatun 37, 225 Álftanes, Iceland	www.euse.org	amsi@simnet.is	+354 5331388
Ireland	Governmental	FÁS - Ireland's National Training and Employment Authority	27-33 Upper Baggot Street, Dublin 4, Ireland	www.fas.ie	info@fas.ie	+353 16070500
Ireland	Governmental	National Disability Authority	25 Clyde Road, Dublin 4, Ireland	www.nda.ie	nda@nda.ie	+353 16080400
Ireland	NGO	Irish Association of Supported Employment (IASE) (EUSE)	3 Broadhaven House, Lower Barrack Street, Belmullet, Co. Mayo, Ireland	www.iase.ie	info@iase.ie	+353 9782894
Italy	Governmental	Ministry of Labour and Social Policy	Via Pagano 3, Rome, Italy	www.lavoro.gov.it	disabili@lavoro.gov.it centrodicontatto@lavoro.gov.it	+39 646831 +39 800 196 196
Italy	NGO	Associazione Italiana del Supported Employment (AISE) (EUSE)	Circonvallazione Ostiense, 146 - 00154 Rome, Italy	http://web.tiscali.it/coophelp/aise.html	f.fea-aise@mclink.it	+ 39 065136031
Latvia	Governmental	State Labour Inspectorate	Kr.Valdemara Street 38, LV 1010, Riga, Latvia	www.vdi.lv	vdi@vdi.gov.lv	+371 67186523
Latvia	NGO	LCĪVSO SUSTENTO (The Latvian Umbrella Body for Disability	Antonija Street 24-6, Riga, LV 1010, Lativa	www.sustento.lv	sustento@sustento.lv	+371 67590437

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
		Organisations)				
Latvia	NGO	SAULE An organisation for people with intellectual disabilities	Ventspils Street 29, Riga, LV 1002, Latvia	www.saule-rb.lv/	irina.rulle.saule@apollo.lv	+371 67617609
Liechtenstein	Governmental	Amt für Berufsbildung und Berufsberatung (ABB)	Postplatz 2, Postfach 44, 9494 Schaan, Liechtenstein	www.abb.llv.li	No information available	+423 236 61 11
Liechtenstein	NGO	Liechtensteiner Behinderten-Verband	Wiesengass 17, FL-9494 Schaan, Liechtenstein	www.lbv.li/	lbv@lbv.li	+423 3900515
Lithuania	Governmental	Ministry of Social Security and Labour, Equal Opportunity Division	A. Vivulskio str. 11, LT-03610 Vilnius, Lithuania	www.socmin.lt	post@socmin.lt	+370 52664201
Lithuania	Research	Institute of Labour and Social Research	Rinktinės 48a, LT-09318 Vilnius, Lithuania	www.dsti.lt	institutas@dsti.lt	+370 852752434
Luxembourg	Governmental	Ministère du Travail et de l'Emploi, Département Gestion	26, rue Zithe L-2939 Luxembourg	www.mt.etat.lu	info@mte.public.lu	+352 24786100
Luxembourg	Governmental	Le ministère de la Famille et de l'Intégration - Div. Personnes handicapées	12-14, avenue Emile Reuter, L-2420, Luxembourg	www.fm.etat.lu	info@mfi.public.lu	+352 24786500
Luxembourg	Governmental	Administration de l'emploi	10, rue Bender, L-1229 Luxembourg	www.adem.public.lu/index.html	info@adem.public.lu	+352 2478-5300
Malta	Governmental	Employment and Training Corporation (ETC), Supported Employment Section	Castille Place 3, Valletta VLT 2000, Malta	www.etc.gov.mt	etc@gov.mt	+356 22001700 +356 22201 410 or +356 22201407

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
Malta	Research	National Commission Persons with Disability, Bugeia Institute	Braille Street, Santa Venera, SVR 1619, Malta	www.knpd.org	helpdesk@knpd.org	+356 22788555
Netherlands	Governmental	UWV	UWV Postbus 69254 1060 CH Amsterdam	www.uwv.nl	info@uwv.nl	+31 88898 2010
Netherlands	Research	Vilans	Catharijnesingel 47, 3511 GC Utrecht, the Netherlands	www.vilans.nl	info@vilans.nl	+31 307892300
Netherlands	NGO	Jobstab	Utrechtseweg 263, 6862 AK Oosterbeek, the Netherlands	www.jobstap.nl	info@jobstap.nl	+31 263397520
Netherlands	NGO	Nederlandse Vereniging voor Support (NVS), (EUSE)	PO Box 90900, 5000 GA Tilburg, the Netherlands	www.nvsupport.nl	info@nvsupport.nl	+31 877873869
Norway	Governmental	Arbeidsdepartementet	Einar Gerhardsens plass 3, 0030 Oslo, Norway	www.regjeringen.no/nb/dep/ad.html?id=165	postmottak@ad.dep.no	+47 22249090
Norway	Research	Arbeidsforskningsinstituttet AS (Work Research Institute)	Postboks 6954 St. Olavs plass, 0130 Oslo, Norway	www.afi-wri.no	afi@afi-wri.no	+47 23369200
Norway	NGO	Forum for Arbeid med Bistand, (EUSE)	Skippergaten 121-123, 4327 Sandnes, Norway	www.fab.no	oyvind@otus.no fabnett@fab.no	+47 51971439 +47 72 52 44 90
Poland	Governmental	State Fund for Rehabilitation of Disabled Persons (PFRON)	Państwowy Fundusz Rehabilitacji Osób Niepełnosprawnych, Al. Jana Pawła II 13, 00-828 Warsaw, Poland	www.pfron.org.pl	programy@pfron.org.pl	+48 225055500
Poland	NGO	Association of Professional and Social Activation of the Disabled People (ACTUS)	ul. Na Ostatnim Groszu 46/14, 54-207 Wroclaw, Poland	www.actus.free.ngo.pl	actus@free.ngo.pl	+48 713510839

Country name	Type of organisation	Name of organisation	Address	Web-link	General e-mail address	General phone number
Poland	NGO	Polish Association for Intellectual Disabilities	ul. Głogowa 2B, 02-639 Warsaw, Poland	www.psouu.org.pl	zg@psouu.org.pl	+48 228488260 +48 6460314
Portugal	Governmental	Ministério da Solidariedade e da Segurança Social (MSSS) (Ministry of Solidarity and Social Security)	Praça de Londres, 2-16.º 1049-056 Lisboa, Portugal	www.mtss.gov.pt	gmtss@mtss.gov.pt	+351 218424100
Portugal	NGO	European Union of Supported Employment (EUSE)	Av. António José de Almeida, 26, 1000-043 Lisbon, Portugal	www.euse.org	apea.secretariado@gmail.com	+351 212064920 +351 212 064934
Romania	Governmental	National Authority for People with disabilities, Ministry of labour, family and social protection	Calea Victoriei nr. 194, Bucureşti, Romania	www.anph.ro	registratura@anph.ro	+40 21 212 5438
Romania	NGO	Pentru Voi Foundation	Str: Ioan Slavici nr. 47, Timisoara 300523, Romania	www.pentruvoi.ro/	pentruvoi@pentruvoi.ro	+40 2 56228062 +40 356 421 216
Slovakia	Governmental	Ministry of Labour, Social Affairs and Family of the Slovak Republic, Department of Integration of People with Disability	Špitalska 4,6,8, 816 43 Bratislava, Slovakia	www.employment.gov.sk	info@employment.gov.sk	+421 220460000
Slovenia	Governmental	Direktorat za invalide, generalna direktorica: Dragica Bac (Ministry of Labour, Family, and Social Affairs)	Kotnikova Ulica 5, 1000 Ljubljana, Slovenia	www.mddsz.gov.si	gp.mddsz@gov.si dragica.bac@gov.si	+386 13697700
Slovenia	NGO	Nacionalni Svet Invalidskih Organizacij Slovenije (NSIOS) (Association of the	Linhartova 1, 1000 Ljubljana, Slovenia	www.nsios.si	info@nsios.si	+386 1 430 3646

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		Forum of Disabled of Slovenia)				
Spain	Governmental	Ministerio de Trabajo e Inmigración/Ministry for Employment and Immigration	C/ Agustín de Bethencourt, 4 28071 - Madrid, Spain	www.mtin.es	informacionmtin@mtin.es	+34 913630000
Spain	Research	Universidad de Salamanca, Instituto Universitario de Integración en la Comunidad, (INICO)	Avda. de la Merced, 109-131, 37005 Salamanca, Spain	www.usal.es/webusal/	inico@usal.es	+34 923 294 695
Spain	NGO	Asociación Española de Empleo con Apoyo, (EUSE)	Plaza Nueva, 5, 1º izq., 48005 Bilbao, Spain	www.empleoconapoyo.org	info@empleoconapoyo.org	+34 944790284
Sweden	Governmental	Arbetsförmedlingen, Avdelningen Rehabi-litering till arbete	Södergatan 39 Box 2018, 250 02 Helsingborg, Sweden	www.arbetsformedlingen.se	bengt.eklund@arbetsformedlingen.se	+46 703144332
Sweden	Research	Örebro University, Hälsoakademin	Hälsoakademin, 701 82 Örebro, Sweden	www.oru.se	registrator@oru.se	+4619303000
Sweden	NGO	Svenska Föreningen för Supported Employment (EUSE)	Tornérplatsen 32 plan 4, 177 30 Järfälla, Sweden	www.sfse.se	bertil.johansson@s-activa.se	+46 1920 96 31
UK	Governmental	UK Government - Disability and Work Division (DWP) - Department for Work and Pensions	Steel City House, Sheffield, S1 2GQ, UK	www.dwp.gov.uk	ministers@dwp.gsi.gov.uk	+44 0800 055 6688
UK	Research	Welsh Centre for Learning Disabilities	Neuadd Meirionnydd, Heath Park, Cardiff, CF14 4YS, UK	http://medic.cardiff.ac.uk/archive_subsites/_/_/medic/subsites/learningdisabilities/index.html	wcldoffice@cf.ac.uk	+44 2920687204
UK, England	NGO	British Association for Supported Employment	BASE, Unit 4, 200 Bury Road, Tottington,	www.base-uk.org	admin@base-uk.org	+44 1204880733

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		(BASE), (EUSE)	Lancashire BL8 3DX, England			
UK, Northern Ireland	NGO	Northern Ireland Union of Supported Employment (NIUSE), (EUSE)	58 Strand Road, Derry, Co Londonderry, BT48 7AJ, Northern Ireland	www.niuse.org.uk	info@niuse.org.uk	+44 2871377709
UK, Scotland	NGO	Scottish Union of Supported Employment (SUSE), (EUSE)	Dundee City Council, Dunsinane Avenue, Dundee DD2 3QN, Scotland	www.susescotland.co.uk	mike.euse@btinternet.com	+44 7951 380014

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